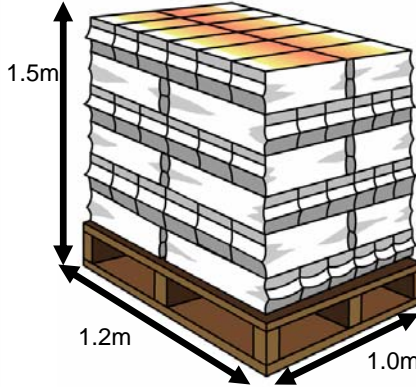


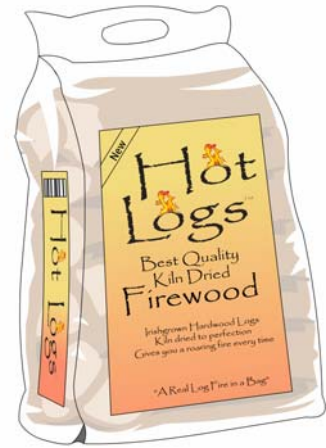
Products



Bulk Bag
(0.75m³ solid volume)
(delivery to domestic customers)



72 Bag Pallet
(delivery to retail outlets)



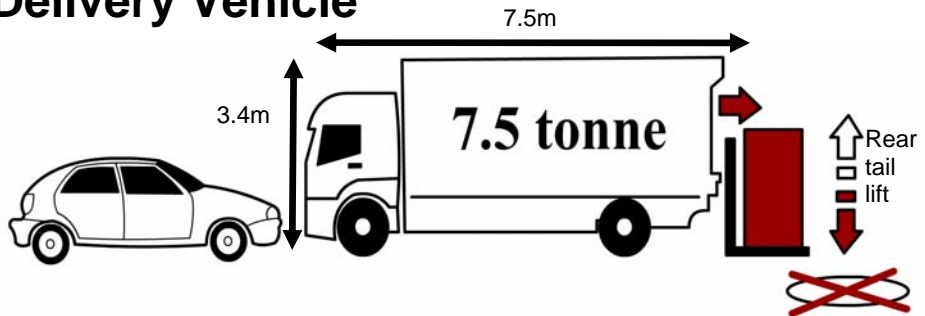
11kg Hot Logs Bag
(not available for individual delivery)

Delivery



Our courier will ring to arrange your delivery time

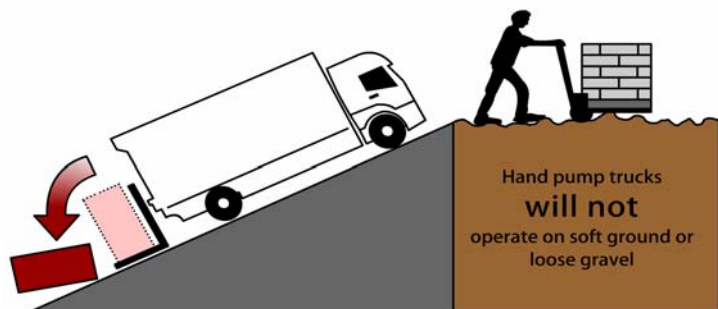
Delivery Vehicle



The customer's property must allow for a 7.5 tonne vehicle. Without adequate access delivery will be to kerbside only

Vehicle Access

Access must be Sufficiently Wide, Reasonably Level & Free of Obstacles



Direct Deliveries - Terms & conditions:

1. Orders received before 12 noon will be delivered 2 working days later.
2. Normal delivery times are between 9 a.m. and 5 p.m and the courier will ring to book in a delivery. They are not obliged to give a.m. or p.m but may do so.
3. In the event of a customer agreeing to a delivery and then not being at home during the agreed time period, a redelivery charge of €50 per pallet will be made.
4. Delivery drivers are not expected to maneuver the pallet beyond the rear of the vehicle but will always be as helpful as possible where conditions allow.
5. In the event of a delivery not being possible due to poor access or gravel drive then the delivery will have to be "kerbside" (i.e. left as near to the property as possible).
6. All goods must be checked on arrival and delivery paperwork signed unless prior agreement has been made with the delivery company to leave the goods at the property at which point these will be left at the customer's risk.
7. Any delivery issues must be reported immediately to Forest Fuels Ltd.
8. In the event of any dispute resulting in the goods being returned to Forest Fuels Ltd., payment will be refunded to the customer less all charges.
9. Lead times may extend during busy periods.